

COVID-19 Information for Residents



CHURCH CROOKHAM
PARISH COUNCIL

COVID-19 Response

The Parish Council's priority is the health of the residents of Church Crookham and the surrounding areas,

We are working closely with volunteer groups to coordinate help and support to those who are vulnerable and/or are self-isolating in our area.

If you are self-isolating at home and have no means of getting help, please contact **Hart Voluntary Action on 01252 815652**.

The Coronavirus Hampshire Helpline has been set up to help vulnerable residents who don't have the support of families, friends or their local communities and who urgently need assistance with essential food or household supplies, collection of medication, or who are at risk of loneliness.

Call 0333 370 4000 for more information. Lines are open Monday to Sunday from 9am to 5pm.

Trusted Sources of Information

NHS Updates – <https://www.nhs.uk/conditions/coronavirus-covid-19/>

Latest Advice from the Government –
<https://www.gov.uk/coronavirus>

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Closure of Public Facilities in Church Crookham

Please be advised, that following Government advice, the following facilities have been closed until further notice:

Peter Driver Site – 3G Pitch, Outdoor Gym Equipment and Pavilion Building.

Crookham Park Estate – Skate Park, Tennis Courts, MUGA Pitch and all children’s play areas.

ALL CHILDREN’S PLAY PARKS ARE ALSO CLOSED UNTIL FURTHER NOTICE.

Chesilton Woods is closed to the public.

Currently, the open spaces in Church Crookham remain open. Please ensure that you follow Government guidelines on social distancing if you chose to use these areas.

Volunteering to Help

Can you help someone who is frail or vulnerable in our community?

Volunteers could:

- Help to get groceries
- Be a friendly voice on the other end of the phone
- Collect medicines
- Check on neighbours and vulnerable residents in your area
- Walk a neighbour's dog (subject to non-infection)
- Do anything else required!

If you can help in any way, please **sign up with Hart Voluntary Action** or sign up to **help the NHS**.

Guidance when helping others...

- We must remind everyone that individuals are responsible for their own health and safety.
- When helping others, please do not put yourself at risk in any way.
- When visiting those in isolation, please do not enter their homes or have any physical contact.
- Please treat those you help and do not know with the same caution that you would have with any other stranger.
- Do not give or take any bank details, and please be especially careful in financial transactions that may arise when purchasing groceries etc.
- If you are unsure about anything, please do not put yourself or others at risk.
- Please always follow NHS and Government guidance.



Changes to Local Bus Services

Stagecoach are changing their bus timetables as from Monday 30th March, as part of their temporary services during the COVID 19 pandemic.

Please click on the link below for the latest timetable information for the Stagecoach No.7 and No.10 services:

<https://www.stagecoachbus.com/service-updates/serviceupdatesarticle?SituationId=ID-23/03/2020-16:25:18:450>

Reading Buses are also making changes to their Number 7 bus timetable from 30th March. Please find the new timetable on the web-site link:

<https://www.reading-buses.co.uk/services/RB/7#disruptions>



Community Transport

The Fleet Link service are offering transport for single passengers on Dial-a-Ride and Fleet Link, and emergency transport to people in need.

Bus passes may now be used 24 hours per day.

If you have registered with this service, please contact 01252 - 398451 or email bookings@rvs.org.uk to book your journey

Hart Council Business Support

If you are eligible for one of the business rates grants and you have made your application, Hart Council are working hard to pay them as soon as possible.

More details on payment at:

<https://bit.ly/2jvlEbw>

Household Waste Collections – Important Info

Household waste and recycling collections are going ahead as normal. Please note the following advice from Public Health England when disposing waste:

- Personal waste (i.e. tissues) and disposable cleaning cloths should be stored securely within a disposable rubbish bag.
- These bags should then be placed into another bag, tied securely and kept separate from other waste.
- This should be put aside for at least 72 hours before being placed in your usual household waste bin.
- Other household waste can be dispensed of as normal.

Beware of Scams

Hampshire County Council Trading Standards is aware that fraudsters are exploiting the current COVID-19 situation for their own gain. They are warning residents to stay alert to scams/fraud and doorstep callers. For more information and advice visit HCC Trading Standards at:

<https://www.hants.gov.uk/business/tradingstandards/consumeradvice/scams/coronavirus-scams>

5.

If you are experiencing domestic abuse, there is still help available for you during this time.

Where to get help during the COVID-19 pandemic:

Hampshire Domestic Abuse Service – 0330 165 112

Victim Care Service – 0808 178 1641

Aurora New Dawn – 023 9247 9254

National Domestic Abuse Helpline – 0808 2000 247

Men’s Advice Line – 0808 801 0327

National LGBT+ Domestic Abuse Helpline – 0800 999 5428

If you are a child or a young person and domestic abuse is happening in your home or relationship, then call Childline **on 0800 1111.**